JASLINE VEGAS

Certified SAFe Agile Product Manager

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Experience

Tech Fleet- *Product Manager*   **Remote-** OCT 2023- PRESENT

- Contributed to Agile product development team by attending daily Scrum meetings, conducting weekly Sprints and helping to identify impediments to the team, progress on artifacts and assisting with planning needs.
- Identifying and helping remove or escalate obstacles to product management.
- Continuously refining the team backlog, ensuring work items are prioritized and clearly defined.
- Experience working with personas, user flows, and product/feature roadmaps.
- Coordinate and review product documentation, including user guides, release notes, and technical documentation with the technical writing team.
- Presenting completed user stories during system demos.
- Define the vision and outline milestones for various projects.

Teamwyrk- *UI/ UX Design, Development & Research, Software Engineer*   **Remote-** May 2023- Present

UI/ UX Design, Development & Research

- Designed and prototyped user interfaces using tools like Sketch, Adobe XD, or Figma, creating wireframes and mockups to visualize user interactions.
- Implemented interactive elements and micro-interactions to enhance user engagement and provide a seamless user experience.
- Conduct competitive research and execute all phases of design process including wireframing concepts/mockups, collaborating with the creative team, to prepare for the development and QA phases.
- Complete user research, session replay analysis, A/B testing, and other usability testing methods to validate designs and identify areas of improvement.
- Identify and suggest solutions to resolve user experience challenges and friction points and develop technical and business requirements that deliver intuitive and user-centric solutions.
- Demonstrated proficiency in UI/UX principles, color theory, typography, and layout to create visually appealing and user-friendly interfaces.
- Worked closely with cross-functional teams, including developers, product managers, and stakeholders, to align design solutions with project goals.

Software Engineer

- Demonstrated expertise in HTML5 and CSS3 to create visually appealing and responsive web pages, ensuring cross-browser compatibility.
- Developed interactive and dynamic web applications using JavaScript, along with libraries and frameworks such as React.
- Conducted unit tests, performed cross-browser testing, and used debugging tools like Chrome DevTools to ensure code quality and functionality.
- Kept up-to-date with the latest front-end technologies, attending workshops and participating in online courses to enhance skills.
- Contributed to a team project with over 10,000 lines of code, implementing key features and resolving critical bugs.
- Assisted in maintaining a 95% bug fix success rate using JIRA for issue tracking.
- Developed and deployed a feature that improved user engagement, resulting in a 15% increase in monthly active users.

Iris Telehealth- *MSSC, Data Analyst, DEI, Project Management, Software Implementation*   **Remote-** May 2022-Present

Medical Staff Credentialing Coordinator

- Orchestrated the end-to-end credentialing process for medical professionals, ensuring compliance with regulatory standards and organizational policies.
- Conducted thorough verification of licenses, certifications, and credentials, maintaining accurate and up-to-date records for all staff members.
- Ensured adherence to state and federal regulations, as well as accreditation requirements, by regularly auditing credentialing files and processes.
- Managed electronic credentialing databases, utilizing software like MS Excel, CredentialStream, and G-Suite to maintain accurate and accessible records.

- Addressed and resolved credentialing-related disputes or discrepancies, maintaining professionalism and confidentiality throughout the process.
- Assisted in preparing materials for Medical Executive Committee and Credentials Committee meetings, providing accurate and comprehensive reports on credentialing status with a 95% accuracy rate.

Project Management-Data Analysis
- Utilized advanced data analysis techniques to uncover actionable insights, trends, and anomalies within extensive datasets, facilitating informed decision-making across departments.
- Developed and implemented automation techniques utilizing SQL & Pythonto streamline report generation, reducing manual effort by 27% and increasing efficiency by 35%.
- Presented findings and insights to non-technical stakeholders in a clear and understandable manner.
- Enhanced report clarity and relevance through meticulous review and refinement, resulting in improved data presentation and heightened usability.
- Generate reports and insights to inform decision-making and improve product operations.

Project Management- Software Implementation
- Led cross-functional teams in the successful implementation of CredentialStream (HStream/ Verity), ensuring on-time delivery and adherence to project milestones.
- Created detailed implementation documentation, user guides, and training materials, enhancing internal knowledge sharing and onboarding.
- Acted as the primary liaison between internal and external users, ensuring clear communication and alignment with project objectives.
- Conducted thorough performance analysis, identifying bottlenecks and implementing optimizations that improved system responsiveness by 25%.

Diversity, Equity and Inclusion Chair
- Led a dynamic team within the Diversity, Equity, and Inclusion resource group, driving initiatives that fostered an inclusive workplace culture.
- Spearheaded the development and implementation of an LGBTQIA+ Employee Resource Group, resulting in a 25% increase in employee engagement and diversity awareness.
- Orchestrated a yearly average of 8 diversity and inclusion events, including panel discussions, speaker series, and workshops, drawing an average attendance of over 70%.
- Instituted channels for employees to provide anonymous feedback and suggestions related to DEI, resulting in providing additional options for employees that normalize pronouns and creating a safe and inclusive environment.

Skills

Product Management- SAFe Agile POPM Certification, Agile Development (Scrum, Kanban), User Stories, Product Roadmap, Pipeline Development & Implementation

Data Analytics- SQL and Database Management, Python, SQL/ MySQL/ NoSQL, Excel, Tableau, R, PowerBI, Data Analysis and Visualization

UI/UX Design, Development & Research- Wireframes, User Experience, Usability Testing Figma, Adobe Creative Suite, UX Research

Software Engineering- Front End Development, JavaScript (React.js, Node.js), API Integration, Responsive Design

Soft Skills- Communication & Presentation, Teamwork & Collaboration, Communication, Prioritization, Presentations to Stakeholders, G-Suite, Microsoft Suite

Military Service

United States Air Force   Nov 2016- Nov 2022
Avionics- Communications & Navigations Systems Specialist

Education

BACHELOR OF SCIENCE IN COMPUTER SCIENCE
University of The People   May 2025
Majors: Computer Science
Minor: Data Science, Network & Application Security

Tech Societies

ColorStack | Out In Tech | Women Who Code | Software Engineering Association | DevMountain